



## Case Study: **Switch - Community Service Hub**

The Community Service Hub is for the collective design and open distribution of digital solutions to strengthen teaching and research in Switzerland.

*"Swiss universities now use a bewildering range of digital services in their day-to-day work. They're organised independently of each other, and their digital solutions are spread throughout the academic community. This is where the Community Service Hub concept comes in."*

*"Sebastian Sigloch , Innovation & Business Development"*

# SWITCH

## Customer Profile

SWITCH was founded in 1987 under private law by the Swiss Confederation and the eight university cantons that existed at the time. SWITCH as an independent partner, connects and aggregates the know-how of all stakeholders in and beyond the academic world. SWITCH works with them to develop and enhance comprehensive ICT solutions that add value for everyone involved.

## The Business Need

Universities in Switzerland use a wide range of digital services in their day-to-day work. The universities are organized independently of each other, and their digital solutions are spread throughout the academic community. **SWITCH** required a platform to combine digital solutions, IaaS, PaaS & SaaS for research and teaching with input from the entire university landscape.

## The Solution

The Jamcracker platform enabled SWITCHhub to aggregate the services including education services, commercial services targeting education institutes & universities within SaaS, IaaS and PaaS services. Shibboleth Integration offers authentication and authorization of users and provide federated single sign-on capabilities and enabled the ability for inter-organizational collaboration.

### The Benefits

Jamcracker Cloud Platform provides:

- One-stop-shop to discover relevant and new digital services: academic, commercial as well as SWITCH services.
- Simple, secure access for end users via Federated Identity Management.
- Supports most popular clouds to offer IaaS: AWS, Azure CSP, Microsoft CASA, etc.
- Supports most popular public providers to offer SaaS: Office 365, G-suite, Adobe & other education applications.
- All essential features for a Cloud Management Platform like governance, policies, approval workflows, templatization of resources, etc.

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## About Jamcracker

Jamcracker is a cloud services management and cloud governance solutions company, with more than a decade of experience providing industry leading software and services.



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